

The police are here to help keep us safe. In particular, they are here to come to our assistance when someone or something threatens our safety. To do this well they need to be efficient, effective and, most importantly, well connected to their communities.

This plan provides a direction to help communities become safer, more resilient and better connected.

Through this plan the PCC and Chief Constable will set a Local Policing Promise to ensure that policing is Accessible, Responsive, Informative and Supportive.

The PCC is also committed to a greater focus on keeping people safe online and developing a clearer approach to crimes affecting businesses.

We will work with Dorset Police and other partners to maximise efficiency and deliver quality services.



Getting out of the best police

Supporting victims and witnesses and helping them to get justice

Protecting people at risk and those who are vulnerable

Preventing crime and deterring

Connecting communities and policing

A Local Policing Promise - Responsive, Informative, Supportive

Police and Crime Plan our five priorities

Keeping people safe by improving their connection with policing in the local area



£5m of services PCC commissions to keep people safe and support victims

84% of our budget goes on officers and staff

£3.40 a week home is to an average cost of police

£283m our police budget was last year

Budget highlights

What is local policing?

The public's perception of what constitutes local policing is often their local neighbourhood beat manager (NBM) or police community support officer (PCSO). When the public call the police for assistance, most often, it is a local response officer who will attend. When a crime or incident needs to be investigated – it will be probably

be officers or specialist police staff from local investigation teams. Teams from roads policing and armed response also work locally.

In delivering the Local Policing Promise, in particular the promise regarding 'Responsiveness', it is important to consider all these police roles, not just neighbourhood teams.

If you would like to see the full version of this plan please go to:
<http://www.devonandcornwall-pcc.gov.uk/about-us/police-and-crime-plan/>



If you would like to talk to us about policing or if you would like this information in another format:

- Visit our website: www.devonandcornwall-pcc.gov.uk
- Post on our Facebook page: www.facebook.com/devonandcornwallpcc
- Tweet us: @DC_PCC
- Write an email to: OPCC@devonandcornwall.pnn.police.uk
- Send us a letter to: OPCC, Andy Hocking House, Alderson Drive, Exeter, EX2 7RP.
- Call us on: 01392 225555



Safe, resilient and connected communities

A summary of the Police and Crime Plan for Devon Cornwall and the Isles of Scilly 2017-2020

A message from the PCC

It is a privilege to serve the people of Devon, Cornwall and the Isles of Scilly as your police and crime commissioner. I will do all I can to ensure you have the best police service in the country and to keep you safe.

I will continue to listen to your views on what does and doesn't work well with policing in your communities.

The Police and Crime Plan, which has been co-produced with the Chief Constable, sets out the strategic priorities for policing in Devon, Cornwall and the Isles of Scilly for 2017-2020.

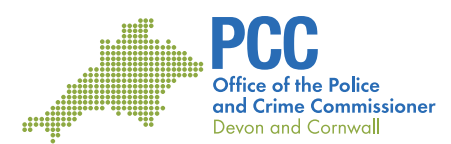
My aim is to have excellent policing, co-ordinated wider public services and resilient self-supporting communities. In that way we can all play our part in keeping each other safe.

Devon, Cornwall and the Isles of Scilly are fantastic places - my goal is to ensure that the peninsula remains the envy of the rest of the country.



Alison Hernandez

Police and Crime Commissioner for Devon, Cornwall and the Isles of Scilly



Key priority: Connecting communities and policing - the Local Policing Promise



Local policing that is....
accessible

It is important that you can contact the police easily so you can report crime and antisocial behaviour, raise concerns, seek help and provide information and intelligence to help the police

Highlights include

- ensuring strong local contact including 101, 999, face to face engagement and online contacts
- making it easier to report crimes
- make better use of buildings to improve community liaison

Local policing that is....
responsive

When needed the police must be on hand and responsive. They have to understand your issues and provide feedback.

Highlights include

- implement an online 'Track My Crime' service for victims by the end of 2017
- review immediate police response times
- champion volunteering to help local people keep their communities safe
- maximise funding to support local policing

Local policing that is....
informative

You must be told what the police force does and how well it is performing. People also need to know the role of the police in delivering services, such as mental health, parking and antisocial behaviour

Highlights include

- making sure you have information about police priorities, performance and activity in your area
- let you know when significant changes are being made to the police
- help police build a local online presence

Local policing that is....
supportive

The PCC and Chief Constable will work with others including community safety partnerships to support communities.

Highlights include

- provide funding for services which help the vulnerable and those at risk of abuse
- support watch schemes
- enhance road safety initiatives and support community speedwatch
- help councils invest in CCTV

How we will measure success?

So that you know how successful this Plan has been and so we can develop it throughout its life we will use the following methods to measure its success.

Public surveys

Measuring performance

Measuring satisfaction with 101

Priority
Preventing and deterring crime

The best way to keep you safe is to stop you becoming victims of crime in the first place.

The PCC will focus on preventing reoffending and diverting people away from crime.

Highlights include

- a two-year pilot scheme that tackles the causes of offending at an early stage
- work with the banks and others to help you keep safe online
- publish a business crime strategy

Priority
Protecting people who are at risk of abuse or are vulnerable

Through the Plan, the PCC will prioritise protection from harm of people at risk of abuse or who may be vulnerable.

Highlights include

- protecting people from sexual offences online
- encourage reporting of domestic abuse, modern slavery, sexual offences and hate crime
- reduce the number of vulnerable missing people, in particular children

Priority
Supporting victims/ witnesses and helping victims to get justice

Victims must be at the heart of all police work.

Highlights include

- carry out a full review of how victims of sexual offences are treated
- launch a new victim led restorative justice process.
- expand the victim care unit including commissioning a new service for young victims of crime

Priority
Getting the best out of the police

The police must be efficient and effective. The PCC will champion innovative service delivery so we stop more crimes, catch more criminals and do things more quickly.

Highlights include

- continue to fight for better funding for police in Devon and Cornwall
- invest in technology to transform services
- change the way complaints against the police service are handled